



Totem MT, Koop. E.  
Zubiondo Pol. B4-2.2  
20120 Hernani (Spain)  
Phone: +34 943 555465

### CAM REPAIR FORM

All cams received for repair will be cleaned and lubed and we will try to return them in the best working condition possible. However, remember that our products have a finite lifespan. Cams deemed unsafe for further use may be destroyed by Totem MT.

We recommend you to use the local postal service to send the cams and this form as certified mail. Use an appropriate box to secure the cams against any damage during shipping.

Cam repair will be done the same week we receive it. See "Ordering info" to know the expected delivery time for different destinations.

Payment instructions will be send by email once the cam is repaired.

Service fees (VAT excluded):

- Re-sling:
  - Totem Cam: 8€ (include cam clean and lube)
  - Basic Cam: 5€ (include cam clean and lube)
- Trigger wire ropes replacement:
  - Totem Cam: 8€ (include cam clean and lube)
  - Basic Cam: 8€ (include cam clean and lube)
- Returning fee (up to three cams. For more cams ask on [info@totemcams.com](mailto:info@totemcams.com)):
  - Europe: 10€ (DHL express)
  - USA: 20€ (DHL express)
  - Rest of the world: 10€ (Certified Mail)

Fill first two columns and mark an X in the required repair services.

Cam reference	Serial number	Re-sling	Trigger wire ropes replacement

Fill the form below (all fields in UPPERCASE).

Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

ZIP code: \_\_\_\_\_ State: \_\_\_\_\_ Country: \_\_\_\_\_

Phone number: \_\_\_\_\_

E-mail: \_\_\_\_\_