



## Withdrawal form

(this form must be completed and sent only if you wish to withdraw from the contract)

Please complete and submit this form if you wish to exercise your right of withdrawal within 14 calendar days of receipt of your order.

To do so, please send this form by e-mail to : info@totemcams.com

I hereby inform you that I withdraw from my contract of sale of the following property/goods:

Product:	Reference:	Quantity:	Import:

Return number provided:

Order number:

Purchase date:

Date of withdrawal:

Name & Surname:

Address:

Consumer's signature (only if this form is submitted on paper):

### What would you like to do?

Refund

Change

In the event of a return, the refund of the amounts paid will be made through the payment method used for the purchase. Totem MT Koop. Elk. Txikia will not refund the amount or make any reshipment of goods until it has verified the receipt and condition of packaging and accessories of the product being returned or exchanged in our warehouse.

Reimbursement will be made within 15 working days of receipt and verification of the conditions of receipt of the shipment.



**ITEMS YOU WISH TO RECEIVE IN RETURN:**

<b>Product:</b>	<b>Reference:</b>	<b>Quantity:</b>	<b>Import:</b>

**Information of interest (optional):**

Reasons for return:

Information that you believe necessary or of interest to process the return:

The items must be returned with the return number that we will have provided in perfect condition and unused, with their tags, accessories, documentation and original packaging to the following address:

Totem MT Koop. Elk.  
Zikuñaga Bailara 17 B,  
Hernani, 20120, Guipuzcoa,  
España

For any questions or information, please contact us by e-mail: [info@totemcams.com](mailto:info@totemcams.com)